



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/ 3823 /23

Dated: 20/06/2023

A grievance meeting for annual tender of Cath Lab, Stroke & Electrophysiology Items for the financial year 2023-24 was held on 17.06.2023 at 10:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s Premier Cardio
2. M/s Health Tec
3. M/s Al-Waali Care Concept
4. M/s Magma
5. M/s Medtronic Pakistan Pvt Ltd.

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed. The proceedings of the grievances committee are recorded as under.

1. M/s Premier Cardio

T#	NAME OF ITEM	COMMITTEE DECISION
12	Coronary Non Compliant Balloon with tip	Rejected "Not used in any government institute of Punjab".
74	Diagnostic catheter 6F JL 3.5 European CE mark/ Japanese /US FDA with evidence of use in Europe, Japan, Or USA	Rejected due to hard & radial spasm
92	Exchange wire normal 260cm European CE mark/ Japanese /US FDA with evidence of use in Europe, Japan, Or USA	Rejected As per performance evaluation standards.

2. M/s Health Tec

T#	NAME OF ITEM	COMMITTEE DECISION
26	Coronary Drug coated balloon 20mm long	Rejected " Not as per specification, no large RCT"
32	Inflation device with accessories including y connector with click system	Rejected " Y connector not compatible, Technical issue with Y connector"
85	Diagnostic catheter Radial Tig 5 F	Rejected "Unsatisfactory performance."

3. M/s Al-Waali Care Concept

T#	NAME OF ITEM	COMMITTEE DECISION
36	Pressure tube 150cm (for manifold)	Selected

4. M/s Magma

T#	NAME OF ITEM	COMMITTEE DECISION
111	Angioplasty Drape Set	Rejected "Re-Tender"
232	Disposable Drape Set for pacing with instrument as per hospital requirement.	Rejected "No Experience"


5. M/s Medtronic Pakistan Pvt Ltd.


T#	NAME OF ITEM	COMMITTEE DECISION
1	Coronary Semi Compliant / compliant balloon with tip entry profile 0.017, 2 mm in diameter and 15mm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	Rejected "Not as per Specification"
2	Coronary Semi Compliant / compliant balloon with tip entry profile 0.017, 2 mm in diameter and 20mm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
3	Coronary Semi Compliant / compliant balloon with tip entry profile 0.017, 2.5 mm in diameter and 15mm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
4	Coronary Semi Compliant / compliant balloon with tip entry profile 0.017, 2.5 mm in diameter and 20mm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
5	Coronary Semi compliant / complaint Balloons with tip entry profile 0.017, 1.2mm or less in diameter and 15mm long (Japanese / US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
11	Coronary Non-Compliant balloons with tip entry profile 0.017 or more, 5-8mm long in diameters from 2.5-4.5mm (Europeon CE Mark/Japanese/US FDA with evidence of use in Europe, Japan or USA)	
12	Coronary Non-Compliant balloons with tip entry profile 0.017 or more, 12mm long in diameters from 2.5-4.5mm (Europeon CE Mark/Japanese/US FDA with evidence of use in Europe, Japan or USA)	
13	Coronary Non-Compliant balloons with tip entry profile 0.017 or more, 20mm long in diameters from 2.5-4.5mm (Europeon CE Mark/Japanese/US FDA with evidence of use in Europe, Japan or USA)	

17	Coronary Non-Compliant balloons 5mm diameter, 5-8mm long (European CE Mark/Japanese/US FDA with evidence of use in Europe, Japan or USA)	Rejected "Not as per Specification"
71	PTCA GUIDE Catheter 6F JR4 with inner diameter 0.070 inch,100cm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
72	PTCA GUIDE Catheter 6F XB/EBU 3 with inner diameter 0.070 inch,100cm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
73	PTCA GUIDE Catheter 6F XB/EBU 3.5 with inner diameter 0.070 inch,100cm long (Japanese/US FDA Approved, with evidence of use in Japan/USA or valid US FDA CFG)	
214	Single Chamber Permanent Pacemaker	Rejected Extremely Poor Services, Supplies & very poor experience.
215	Dual Chamber Permanent Pacemaker	
216	Dual Chamber Permanent Pacemaker	
217	ICD Single Chamber or VIGILANT EL ICD (or equivalent) minimum longevity >12 years	Rejected "Longevity not as per quoted technical details, not equivalent as per advertised specification."
218	ICD Double or VIGILANT EL ICD (or equivalent)	Rejected "Longevity Issues."
219	CRT-P VISIONIST X4 CRT-P (or equivalent) complete set minimum longevity > 10 years	Rejected "very poor experiences and no sample. Not equivalent"
220	CRT-D VIGILANT X4 CRT-D (or equivalent) complete set	Selected
256	Woven Fixed Curve Diagnostic Catheter 6F 4E,2,5,2mm,125cm (or equivalent)	Rejected "No Previous Experience"
264	Cable 125cms (or equivalent)	Rejected "Poor Experience."

Meeting was ended with the vote of thanks.


Mr. Sohail Hassan
Account Officer
(Member)


Dr. Hamid Sharif Khan
Asstt Professor of Cardiology
(Member)


Dr. Muhammad Shahid
AMS (Admin)
(Chairman)